

FOR THE BIRDS

Heritage Glen Homeowners' Association Newsletter March 2009

OUR BOARD MEMBERS

Following are brief profiles of two members of our Board of Directors. Profiles of the other board members will appear in future newsletters.

Rob Blocker, Treasurer, has been a homeowner since 2001 and has been actively involved with the Architectural Control Committee. Rob is a business analyst who helps his clients use technology to improve business processes. His consulting experience is an asset to our association.

Rob is focused on four issues at Heritage Glen that he feels need to be addressed: our trees, which he feels were planted incorrectly and will cause their premature death; the irrigation system which is aging; maintenance of retaining walls between the homes; and the water drainage problem areas. Rob's goal is to "bring the community to a maintenance mode" once outstanding issues have been addressed.

Mary Helbach, Secretary, is new to the Board but certainly not new to the community. She was among the first buyers at HG in 1998. Mary is a

contract negotiator with US Bank Corporation, and because of recent job changes, she travels less and has more time to get involved with the association.

Mary's plan is to "sharpen my awareness of current issues by learning what is of interest to the community" based on homeowners' concerns. Her primary concern is to "assure the continuity of a viable community", and she feels that the Board has already begun by improving communication.

NEW PROJECT MANAGER

Land Maintenance has designated a new project manager for Heritage Glen. Zeb will be our direct contact for all issues regarding maintenance. He will work closely with the Board and the Maintenance Committee to solve problems and improve service.

Board President Scott Thompson has provided the following information regarding the lack of snow removal on the morning of February 27: both personnel and equipment problems caused the delay. Upon notification of the situation, Zeb was extremely

apologetic and promptly addressed the issue.

Although our driveways were not cleared as quickly as planned, Zeb's response was promising. The Board is requesting that a credit be issued to the Association to compensate for the delayed service.

COMCAST SERVICE

For several months issues regarding the quality of Comcast phone and broadband service have been reported, primarily transmission of voice and internet data on outgoing lines from residences. Poor phone quality (broken or garbled speech is heard by the person on the other end of the line) and/or extremely slow internet speeds have been addressed but are not yet fully resolved.

Comcast records show a few calls from Heritage Glen homeowners and Comcast has confirmed that the problem is in their lines, not in the individual homes. Unfortunately, the issue can only be investigated while the problem is occurring.

If you experience problems, call the Comcast service technician, Shawn Bachman, at (651) 493-5643, directly to report the issue as it occurs so he can track down the source. You will need to provide your address and phone number, along with the date and time of the poor service.

Please reference the Heritage Glen development and Board President Scott Thompson.

EVENING WALKS

As soon as the weather warms up we'll resume our 7:00 Tuesday evening walks. If the weather cooperates, we hope to begin them about mid-May.

EARTH HOUR 2009

At 8:30 p.m. on March 28, people around the globe will switch off their lights for one hour, taking a simple step to reduce carbon emissions and ultimately improve our climate.

For more information, visit the official website www.earthhour.org.

WOODBURY GARAGE SALE

The Woodbury Lions Club 32nd Annual Garage Sale will take place on Friday and Saturday, May 8 & 9, from 8 a.m. to 5 p.m. For more information, go to www.woodburylions.org.

VOLUNTEER EVENTS

Spring Clean-up Week will take place April 11-18. Remove litter from city parks, trails and schools. The city will provide bags for volunteers to use. Call the Parks and Recreation

Department at (651) 714-3583 by Tuesday, April 7, to register.

You can also volunteer for the Arbor Day celebration, a popular family and group tree planting activity set for Saturday morning, April 25. Bring shovels and wear work clothes. To register, call Parks and Rec at the number above by April 17 to register.

MORE SPRING CLEAN-UP

The Hazardous Materials Collection Site at 1900 Hadley Avenue North in Oakdale offers Washington County residents a year-round site for free dropoff of hazardous materials. Not accepted are appliances, construction waste, tires, treated wood, etc. Collection hours are:

- Tuesdays 12 p.m. - 7 p.m.
- Thursdays 9 a.m. - 2 p.m.
- Saturdays 9 a.m. - 2 p.m.

Electronics are accepted on Saturdays only. The Site is closed on major holidays.

LIFESMARTS QUIZ**

1. The term "indications" on a non-prescription medication refers to:
 - a.) How often it should be taken
 - b.) Possible side effects
 - c.) What the medicine is used for
2. Your legal rights when using credit are generally governed by:
 - a.) State law
 - b.) Federal law

- c.) Both state and federal law
3. A good weight loss program will focus on:
 - a.) High levels of nutrients and vitamins
 - b.) Diet supplements and limited food intake
 - c.) Changing eating and exercise habits
 4. If your name is misspelled on a check written to you, endorse it by:
 - a.) Signing your name correctly
 - b.) Signing it the way your name was spelled
 - c.) Signing twice, once with the misspelling, once correctly
 5. Alcohol, tobacco and marijuana are considered to be:
 - a.) Phase-in drugs
 - b.) Gateway drugs
 - c.) Passing drugs
 6. When having new tires installed on your car, insist on:
 - a.) Keeping the old tires
 - b.) Having the wheels balanced
 - c.) Installing new wheel bearings

***** Answers to LifeSmarts Quiz on last page***

BOARD AND COMMITTEE NAMES AND NUMBERS

BOARD OF DIRECTORS

Scott Thompson President 702-9468
Board Liaison to Personal Touch

Scott Kienitz Vice President 578-2580
Board Liaison to Maintenance Committee

Rob Blocker Treasurer 738-7676
Backup Liaison to Maintenance Committee

Julie Wright Member at Large 501-1037
Board Liaison to Architectural Committee

Mary Helbach Secretary 702-6986

ARCHITECTURAL COMMITTEE

Sharon Bailey	702-2645
Rob Blocker	738-7676
Karl Bozicevich	739-6067
Louise Jacobs	731-0764
Susan Kallman	734-0887
Sandra Kienitz	578-2580
Katherine Line	735-4362
Julie Wright Board Liaison	501-1037

MAINTENANCE COMMITTEE

Jim Auer	731-7693
Pete Backlund	702-4612
Rob Blocker Backup Board Liaison	738-7676
Kathy Brolly	735-8918
Ray Buczkowski	702-6461
Jim Jacobs	731-0764
Scott Keinitz Board Liaison	578-2580
Fran Koreltz	501-0897
Sharon Shumaker	735-8532

SOCIAL COMMITTEE

Kathy Brolly	735-8918
Rose Duncan	459-3558
Marie Elverum	735-1346
Louise Jacobs	731-0764
Susan Kallman	734-0887
Betty Koreltz Chairperson	501-0897
Sharon Shumaker	735-8532
Dorothy Werner	738-2128

To report problems, notify Personal Touch, attn: Heritage Glen Homeowners Association, PO Box 5233, Hopkins, MN, 55343, in writing or notify Board President Scott Thompson directly at dsthompsonc2c@yahoo.com.

COMMENTS - ANY TYPE

If you have any newsletter suggestions, comments, requests, or issues we can address, please phone Betty Koreltz at 501-0897 or e-mail fbkoreltz@comcast.net.

** Answers to Lifesmarts Quiz:

- | | | |
|------|------|------|
| 1. c | 2. c | 3. c |
| 4. c | 5. b | 6. b |

RESOURCE EXCHANGE CORNER

Do you know a good window washer, painter, carpenter or other trades person whom you'd recommend? E-mail Betty at fbkoreltz@comcast.net or phone (651) 501-0897 with your recommendation.

<p>ServiceMaster Carpet, Upholstery, Window Cleaning (651) 430-0007</p>

Remember, if you are planning any architectural changes, you must provide a completed Architectural Change Petition Form to an Architectural Committee member for approval before any work is begun.